



**The North Carolina State Bar  
Client Assistance Program**

Bobby D. White  
Director

Luella C. Crane  
Public Liaison

Jane G. Pratt  
Public Liaison

Enclosed please find a complaint form and a pamphlet that describe the process we use to investigate and evaluate complaints against lawyers in North Carolina. If you wish to file a complaint, please complete the enclosed form and return it to this office. Please provide us with the details of your complaint, including significant dates and let us know if there are any witnesses that we may contact. If you have any documentation that may assist us, please attach copies to your form.

If you have any questions, please contact me.

Very truly yours,

Luella C. Crane  
Public Liaison

Enclosures